

IASE/CTE GRIEVANCES REDRESSAL CELL

MEETING MINUTES

The 31st of August, 2018

IASE Conference Room

Chairperson : Dr.Ngurthankimi Sailo

Secretary : Dr.Donna Lalnunfeli

Members present:

1.Dr.Hmingthansiami

2.Ms.Vanlaltanpuui

3.Ms.Sian Lalchhandami

The meeting of Grievances Redressal Cell started at 2.00 p.m. under the Chairmanship of Dr.Ngurthankimi Sailo.

The chairperson warmly welcomed the members present and read out the complaint received from B.Ed. 3rd semester students.

Nature of Grievance – Rate of canteen items and limited menu.

Resolution: The members of the meeting decided to have a meeting with all the class representatives and discuss their issue. Moreover, Ms.Vanlaltanpuui was assigned to notify the Canteen Management Cell as per the requirements.

After discussing the issue, the meeting is ended with the vote of thanks by the Chairperson.